

# Race FAQs and Policies

**Q:** Is there race day registration?

**A:** We know things change but we do not allow race day registration. We will keep normal registration open as long as we can for you though.

**Q:** What is a cupless race?

**A:** Great question! Cupless races are races where we ask runners to bring their own cup, water bottle or the like so that we can reduce or eliminate the waste and litter at a race related to the general practice of using paper cups at aid stations and on the course. If you didn't purchase one at race registration or would like more, no worries we've got you! Use this [link](#) to purchase a cup or two or ten, we won't judge.

**Q:** Do you allow smoking?

**A:** There is no smoking at the venue. Anyone caught smoking will be asked to leave and could be disqualified.

**Q:** I am not able to attend, can I get a refund or defer my race fees?

**A:** While we would love to be able to allow refunds and deferrals, entry fees are used in advance of the race for setup, supplies, fees and other race expenses. For that reason, entry fees are **NOT REFUNDABLE** nor transferable to future events under any circumstance. If you are unable to attend the race (injury, conflict, etc...) please notify us as soon as possible. Also see our Transfer Policy for another option.

**Q:** I am unable to attend, can I transfer my registration to someone else?

**A:** Awesome! You're a great friend by transferring your registration to someone else. We have some good news, we **DO** allow registration transfers. If you are unable to attend the race, you may transfer your registration to another individual. Please see date restrictions on UltraSignup for your event, if the date for transfers has passed your fee is **NOT REFUNDABLE**.

**Q:** My training isn't going that well and I'd feel more comfortable at a shorter distance, can I change my registration?

**A:** We hate to see you make a tough decision like this but we want everyone to enjoy their race experience so we do allow you to drop down in distance. You can make changes yourself on UltraSignup, up to the day before packet Pickup. Changes to distance at packet pickup can be made by the registration team. Please note that dropping down in distance does not result in any refunds. While we support your decision to drop distances, race fees, even portions of the fee, are still **NOT REFUNDABLE**.

**Q:** My training is going better than expected and I want to take a shot at a longer distance, can I change my registration?

**A:** Way to go you rockstar! We are happy that your happy and we will help you reach your new goal! You can use UltraSignup to change your registration. Please see date restrictions on UltraSignup for your event. Changing to a longer event will result in a charge for the difference in the race fees.

**Q:** The race has started and I need to drop out, can I be counted as a finisher at a shorter distance?

**A:** Some days things don't as planned, we get it and we have been there ourselves. To be fair to everyone we cannot allow mid-race distance changes. However, we will do everything we can to encourage and support you to get out and finish what you started. If you do ultimately decide to end early, you will receive a DNF (Did Not Finish) for that distance.

**Q:** Can the race be canceled?

**A:** The short answer is yes.

The long answer is the Race Directors and/or the owners of the venue reserve the right to modify or cancel the race or course for safety concerns, trail condition concerns, weather concerns or natural disasters. We are trail runners too and we understand what you put into getting ready for a race. We all feel invincible and want to take on whatever is out there, mud, storms (heck it's in our name), etc.... The reality is we need to be responsible for everyone's safety and the preservation of the trails so we can continue to have events like these. While we hope to never have to make a decision to cancel an event, if this should occur there will be **NO REFUNDS**. Entry fees are used well in advance of the race to fund the production of the event, to purchase race supplies, and cover administrative costs. Know that we take this and all events seriously and will base any decisions on facts and maintain an open line of communication with all entrants.